# Indiana Civil Rights Commission AGENCY MONTHLY REPORT JANUARY 2015



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## Intake

The Intake section of the report shows the number of phone, web and/or mail inquiries received from the public. It also shows the number of jurisdictional complaints drafted and mailed. The number of signed complaints received for investigation is also reported.

|                                 | July<br>2014 | Aug<br>2014 | Sept<br>2014 | Oct 2014 | Nov<br>2014 | Dec<br>2014 | Jan<br>2015 | Feb<br>2015 | Mar<br>2015 | Apr<br>2015 | May<br>2015 | June<br>2015 | Year to<br>Date |
|---------------------------------|--------------|-------------|--------------|----------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| Total Number of Inquiries       | 378          | 357         | 370          | 337      | 287         | 315         | 326         |             |             |             |             |              | 2370            |
| Number of Complaints Drafted    | 162          | 143         | 115          | 117      | 92          | 140         | 130         |             |             |             |             |              | 799             |
| % of inquiries drafted          | 43%          | 40%         | 31%          | 35%      | 32%         | 43%         | 40%         |             |             |             |             |              | 38%             |
| Employment                      | 125          | 118         | 90           | 78       | 71          | 107         | 99          |             |             |             |             |              | 886             |
| Housing (Real Estate)           | 21           | 17          | 14           | 12       | 16          | 17          | 13          |             |             |             |             |              | 110             |
| Public Accommodation            | 14           | 7           | 9            | 20       | 3           | 13          | 12          |             |             |             |             |              | 78              |
| Credit                          | 1            | 0           | 1            | 0        | 0           | 0           | 1           |             |             |             |             |              | 3               |
| Education                       | 1            | 0           | 1            | 5        | 2           | 3           | 5           |             |             |             |             |              | 17              |
| Unknown                         | 0            | 0           | 0            | 0        | 0           | 0           | 0           |             |             |             |             |              | 0               |
| Number of Complaints Formalized | 95           | 103         | 71           | 96       | 71          | 64          | 82          |             |             |             |             |              | 582             |
| Employment                      | 60           | 85          | 47           | 70       | 43          | 48          | 57          |             |             |             |             |              | 410             |
| Transferred from EEOC*          | 0            | 10          | 1            | 0        | 0           | 0           | 0           |             |             |             |             |              | 11              |
| Housing (Real Estate)           | 23           | 9           | 17           | 20       | 18          | 8           | 13          |             |             |             |             |              | 108             |
| Transferred from HUD**          | 4            | 1           | 5            | 4        | 1           | 1           | 3           |             |             |             |             |              | 19              |
| Public Accommodation            | 12           | 9           | 7            | 5        | 10          | 5           | 8           |             |             |             |             |              | 56              |
| Credit                          | 0            | 0           | 0            | 1        | 0           | 0           | 1           |             |             |             |             |              | 2               |
| Education                       | 0            | 0           | 0            | 0        | 0           | 3           | 3           |             |             |             |             |              | 6               |

<sup>\*</sup>EEOC sends cases to ICRC pursuant of the Deferral Program. These transfers are included in the total # of EEOC complaints formalized.

<sup>\*\*</sup>Reflects cases retrieved from Teapots. These transfers are included in the total # of HUD complaints formalized.

## Inquiries by Region

This section provides a breakdown of the inquiries received by each region.

|                                     | July | Aug  | Sept | Oct  | Nov  | Dec  | Jan  | Feb  | Mar  | Apr  | May  | June | Year to |
|-------------------------------------|------|------|------|------|------|------|------|------|------|------|------|------|---------|
|                                     | 2014 | 2014 | 2014 | 2014 | 2014 | 2014 | 2015 | 2015 | 2015 | 2015 | 2015 | 2015 | Date    |
| Total Number of Inquiries by Region | 378  | 357  | 370  | 337  | 287  | 315  | 326  |      |      |      |      |      | 2370    |
| Region 1                            | 41   | 32   | 35   | 40   | 33   | 26   | 30   |      |      |      |      |      | 237     |
| Region 2                            | 40   | 23   | 38   | 27   | 26   | 28   | 24   |      |      |      |      |      | 206     |
| Region 3                            | 30   | 29   | 35   | 28   | 22   | 24   | 21   |      |      |      |      |      | 189     |
| Region 4                            | 11   | 11   | 12   | 17   | 17   | 8    | 14   |      |      |      |      |      | 90      |
| Region 5                            | 180  | 177  | 138  | 138  | 124  | 157  | 151  |      |      |      |      |      | 1065    |
| Region 6                            | 18   | 33   | 31   | 19   | 17   | 23   | 29   |      |      |      |      |      | 170     |
| Region 7                            | 10   | 10   | 15   | 9    | 10   | 9    | 6    |      |      |      |      |      | 69      |
| Region 8                            | 25   | 19   | 24   | 22   | 16   | 21   | 18   |      |      |      |      |      | 145     |
| Region 9                            | 17   | 17   | 35   | 29   | 20   | 14   | 20   |      |      |      |      |      | 152     |
| Unknown/Out of State                | 9    | 6    | 7    | 8    | 2    | 5    | 8    |      |      |      |      |      | 45      |

Region 1: Jasper, Lake, LaPorte, Newton, Porter, Pulaski and Starke

Region 2: St. Joseph, Elkhart, Marshall, Fulton, Kosciusko, Wabash, Cass and Miami

Region 3: LaGrange, Steuben, Noble, Dekalb, Whitley, Allen, Huntington, Wells and Adams

Region 4: White, Benton, Warren, Tippecanoe, Carroll, Clinton, Fountain and Montgomery

Region 5: Boone, Hamilton, Hendricks, Marion, Hancock, Morgan, Johnson and Shelby

Region 6: Howard, Grant, Blackford, Jay, Tipton, Madison, Delaware, Randolph, Henry, Wayne, Rush, Fayette, Union and Franklin

Region 7: Vermillion, Parke, Putnam, Vigo, Clay, Owen, Sullivan, Greene and Monroe

Region 8: Knox, Daviess, Martin, Lawrence, Gibson, Pike, Dubois, Orange, Crawford, Posey, Vanderburgh, Warrick, Spencer and Perry

**Region 9**: Brown, Bartholomew, Clark, Dearborn, Decatur, Floyd, Franklin, Harrison, Jackson, Jefferson, Jennings, Ohio, Ripley, Scott, Switzerland and Washington

**Unknown**: If the location of the inquiry cannot be identified or is located out of state.

# Investigation

The Investigation section shows the overall age of cases currently being investigated by the agency. Cases over 100 days in Real Estate or 180 days in all other cases could be in the Legal Department pending a decision. (Aged is >100 days in Real Estate and >180 days in all other cases).

|                         | July<br>2014 | Aug<br>2014 | Sept<br>2014 | Oct<br>2014 | Nov<br>2014 | Dec<br>2014 | Jan<br>2015 | Feb<br>2015 | Mar<br>2015 | Apr<br>2015 | May<br>2015 | June<br>2015 | Year to<br>Date |
|-------------------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| % of Aged Cases by Area |              |             |              |             |             |             |             |             |             |             |             |              |                 |
| Employment              | 12%          | 10%         | 9%           | 19%         | 19%         | 18%         | 15%         |             |             |             |             |              | 15%             |
| Housing (Real Estate)   | 0%           | 10%         | 16%          | 16%         | 17%         | 8%          | 14%         |             |             |             |             |              | 12%             |
| Public Accommodation    | 19%          | 16%         | 14%          | 18%         | 13%         | 15%         | 37%         |             |             |             |             |              | 19%             |
| Credit                  | 0%           | 0%          | 0%           | 50%         | 50%         | 0%          | 0%          |             |             |             |             |              | 14%             |
| Education               | 31%          | 34%         | 30%          | 29%         | 29%         | 9%          | 20%         |             |             |             |             |              | 26%             |
| Open Cases by Area      |              |             |              |             |             |             |             |             |             |             |             |              |                 |
| Employment              | 701          | 759         | 762          | 781         | 780         | 793         | 795         |             |             |             |             |              |                 |
| Housing (Real Estate)   | 75           | 67          | 63           | 55          | 63          | 63          | 61          |             |             |             |             |              |                 |
| Public Accommodation    | 98           | 104         | 104          | 100         | 107         | 112         | 118         |             |             |             |             |              |                 |
| Credit                  | 1            | 1           | 1            | 1           | 2           | 2           | 3           |             |             |             |             |              |                 |
| Education               | 39           | 39          | 43           | 31          | 28          | 29          | 33          |             |             |             |             |              |                 |

## Closures

The Closure section indicates the number of cases closed and how the case was closed after a complete investigation. NPC = No Probable Cause, CWS = Closed with Settlement (Mediation Agreement), CW = Closed Withdrawal, AD = Administrative Dismissal (Lack of Jurisdiction, Failure to Cooperate/Locate, or Right to Sue), FO = Final Order.

|                        | July<br>2014 | Aug<br>2014 | Sept<br>2014 | Oct<br>2014 | Nov<br>2014 | Dec<br>2014 | Jan<br>2015 | Feb<br>2015 | Mar<br>2015 | Apr<br>2015 | May<br>2015 | June<br>2015 | Year to<br>Date |
|------------------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| Number of Cases Closed | 80           | 44          | 59           | 78          | 63          | 43          | 53          |             |             |             |             |              | 420             |
| Employment             | 63           | 24          | 28           | 42          | 44          | 32          | 35          |             |             |             |             |              | 268             |
| Housing (Real Estate)  | 5            | 18          | 20           | 23          | 14          | 9           | 16          |             |             |             |             |              | 105             |
| Public Accommodation   | 5            | 2           | 8            | 8           | 2           | 1           | 2           |             |             |             |             |              | 28              |
| Education              | 7            | 0           | 3            | 5           | 3           | 1           | 0           |             |             |             |             |              | 19              |
| Credit                 | 0            | 0           | 0            | 0           | 0           | 0           | 0           |             |             |             |             |              | 0               |
| Type of Closure        |              |             |              |             |             |             |             |             |             |             |             |              |                 |
| NPC                    | 58           | 13          | 32           | 42          | 39          | 29          | 33          |             |             |             |             |              | 246             |
| CWS                    | 10           | 9           | 9            | 21          | 14          | 5           | 8           |             |             |             |             |              | 76              |
| CW                     | 6            | 5           | 2            | 3           | 3           | 1           | 3           |             |             |             |             |              | 23              |
| AD                     | 4            | 14          | 16           | 11          | 7           | 6           | 9           |             |             |             |             |              | 67              |
| FO                     | 2            | 2           | 0            | 1           | 0           | 2           | 0           |             |             |             |             |              | 7               |

# Legal

The Legal section tracks cases receiving probable/reasonable cause, as well as provides information on active cases being handled by the Legal Department.

|                                    | July<br>2014 | Aug<br>2014 | Sept<br>2014 | Oct<br>2014 | Nov<br>2014 | Dec<br>2014 | Jan<br>2015 | Feb<br>2015 | Mar<br>2015 | Apr<br>2015 | May<br>2015 | June<br>2015 | Year to<br>Date |
|------------------------------------|--------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| Probable/Reasonable Cause Findings | 3            | 2           | 0            | 7           | 9           | 1           | 7           |             |             |             |             |              | 29              |
| Employment                         | 3            | 1           | 0            | 5           | 5           | 1           | 1           |             |             |             |             |              | 16              |
| Housing (Real Estate)              | 0            | 0           | 0            | 1           | 4           | 0           | 3           |             |             |             |             |              | 8               |
| Public Accommodation               | 0            | 1           | 0            | 1           | 0           | 0           | 0           |             |             |             |             |              | 2               |
| Education                          | 0            | 0           | 0            | 0           | 0           | 0           | 0           |             |             |             |             |              | 0               |
| Credit                             | 0            | 0           | 0            | 0           | 0           | 0           | 0           |             |             |             |             |              | 0               |
| Active Cases                       |              |             |              |             |             |             |             |             |             |             |             |              |                 |
| Employment                         | 34           | 34          | 34           | 34          | 34          | 40          | 42          |             |             |             |             |              |                 |
| Housing (Real Estate)              | 12           | 7           | 12           | 12          | 12          | 11          | 16          |             |             |             |             |              |                 |
| Public Accommodation               | 7            | 3           | 7            | 7           | 7           | 6           | 5           |             |             |             |             |              |                 |
| Education                          | 4            | 5           | 4            | 4           | 4           | 5           | 4           |             |             |             |             |              |                 |
| Credit                             | 0            | 0           | 0            | 0           | 0           | 0           | 0           |             |             |             |             |              |                 |
| Average Age of Cases since NOF*    | 287          | 298         | 332          | 312         | 295         | 298         | 305         |             |             |             |             |              |                 |

<sup>\*</sup>NOF (Notice of Finding). This includes cases that are now pending in state court.

### Probable Cause Findings for the current month

This section provides detailed information on probable cause findings.

Galvin, A. v. Alliance EMS/Transport Loving Care, Inc. is an employment case based on disability. Complainant alleged that Respondent terminated him because of his disability.

Maxey, L. v. Garden City Trailor Park/Jim Bohunsky is a housing case based on race. Complainant alleged that Respondent refused to rent to her because of her race and gender.

**Rodriquez, Lisa v. Roy Hanover** is a housing case based on disability. Complainant alleged that Respondent made discriminatory statements regarding her son's disability.

**Pitcock, Billy v. Hunter's Ridge Apartments/Debra Wernke** is a housing case based on disability. Complainant alleged that he was denied a reasonable accommodation and refused to rent to him because of his disability.

#### **Final Orders**

This section provides information on cases that receive Final Orders by The Commission.

N/A

#### **Articles of Interest:**

ICRC Executive Director issues charge against Lafayette housing provider (January 28, 2015, ICRC Newsroom) <a href="http://www.in.gov/icrc/2853.htm">http://www.in.gov/icrc/2853.htm</a>

Program details announced for the 2015 Holocaust Youth Summit (January 27, 2015, MLKIHC Newsroom) <a href="http://www.in.gov/mlkihc/2375.htm">http://www.in.gov/mlkihc/2375.htm</a>

Cleaning Authority of Plainfield to pay to resolve EEOC Disability Suit (January 27, 2015, EEOC Newsroom) http://www.eeoc.gov/eeoc/newsroom/release/1-27-15a.cfm

ICRC E.D. issues multiple charges against Indianapolis, Ind. property (January 23, 2015, ICRC Newsroom) http://www.in.gov/icrc/2850.htm

Washington, Ind. property manager files discrimination charge (January 22, 2015, ICRC Newsroom) http://www.in.gov/icrc/2849.htm

Comforts of Home in Marion, Ind. faces discrimination charge (January 21, 2015, ICRC Newsroom) http://www.in.gov/icrc/2848.htm

"Discrimination: Bullying, Harassment & Pregnancy" seminar set for Feb. 13<sup>th</sup> (January 20, 2015, ICRC Newsroom) http://www.in.gov/icrc/2851.htm

Volunteers give back on MLK Day of Service (January 16, 2015, WTHR-13)

http://www.wthr.com/story/27869485/volunteers-give-back-on-mlk-day-of-service

10 years of offering Champions of Diversity (January 15, 2015, Indianapolis Recorder)

http://www.indianapolisrecorder.com/news/article 12374bee-9cf4-11e4-a86d-1f54bae71b32.html

E.C. pastor honored at Statehouse (January 15, 2015, NWI Times)

http://www.nwitimes.com/news/local/govt-and-politics/e-c-pastor-honored-at-statehouse/article 8f6e4dbe-b491-54ba-be16-25e8a8ed47d7.html

Workplace Harassment still a major problem experts tell EEOC at meeting (January 14, 2015, EEOC Newsroom)

http://www.eeoc.gov/eeoc/newsroom/release/1-14-15.cfm

HUD charges Brooklyn co-op with discriminating against disabled veteran (January 9, 2015, HUD Newsroom)

http://portal.hud.gov/hudportal/HUD?src=/press/press releases media advisories/2015/HUDNo 15-002

ICRC, MLKIHC to lead Dr. King Day of Service next Friday (January 9, 2014, MLKIHC Newsroom)

http://www.in.gov/mlkihc/2373.htm

New Congress will be most diverse in history (January 5, 2015, Centre Daily Times)

http://www.centredaily.com/2015/01/05/4539114/new-congress-will-be-most-diverse.html